

CASE STUDY | MICROSOFT OFFICE365



Develop a community of better trained and connected employees, vendors and contractors

DARBY CONSULTING IMPLEMENTS MICROSOFT SHAREPOINT AND OFFICE 365 ITS CONSULTANTS

With employees, vendors and contractors distributed across offices in Texas, California and Washington, D.C., Darby Consulting implemented Office365 and SharePoint to increase collaboration, improve skills and build a strong culture centered on the value of performance, learning and customer service.

PROBLEM:

Given the accelerated pace of growth at Darby, we needed a platform that our consultants could leverage to not only quickly learn about our methodologies and tools for planning and delivering IT projects, but to also show up the "Darby Way" as a connected, integrated consulting organization. Our approach was to implement Office365 in the Cloud to provide eMail and messaging capabilities as well as invest in the development of methodology sites to facilitate onboarding and training.



ABOUT OFFICE 365 & SHAREPOINT:

Office 365 offers service subscriptions for e-mail and social networking services through hosted versions of Exchange Server, Skype for Business Server, SharePoint and Office Online, integration with Yammer.

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CONSULTANT PORTAL

Darby leveraged it's skills in business requirements gathering, systems design and end-user training to develop a company branded portal which made it easy and efficient for consultants to access our email, time entry system, regulatory HR information as well as onboarding videos and methodology.



THE RESULTS:

The project was completed on-time and within budget. The time to onboard consultants to our methodologies and performance expectations was reduced by over 60% given the ability for consultants to access training videos and content anytime, anywhere.

Maintenance and operations costs were also reduced by over 40% with hardware and software deployed in the Cloud. Workflow efficiency increased with paperless automation of forms and files. Annual satisfaction surveys from consultants also indicated a greater sense of culture and connectedness across the organization.







Let us help you plan and deliver your next Microsoft SharePoint project.

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